

## UAPD Customer Service Survey - Fiscal Year 2006

This survey is based on a scale of 5 representing "Very Satisfied" and 1 representing "Very Dissatisfied."

Question	Score
1. Evening escorts.	3.7
2. Number and variety of safety education programs and activities.	3.2
3. Visible presence of uniformed personnel on campus.	3.7
4. Overall University Police services.	3.9
5. Ease of contact with University Police (e.g. accessibility, emergency phones, etc.)	4
6. University Police services contribute to the University's mission of teaching and learning.	3.7
7. University Police provide adequate communication regarding matters affecting the campus community.	3.7
8. University Police serve an essential role on my campus.	4
9. When you contact University Police with a problem they are responsive to your needs.	4
10. The conduct of the University Police is professional.	4.1
11. The University Police employees are sensitive to the cultural diversity of the campus.	3.8
12. The University Police provide adequate traffic enforcement.	3.7
13. Personal sense of safety on campus.	4.3